



# Contacting the EMB



You can stay in touch in a number of ways....

The office phone number is 607277

You can Whatsapp or text on 07393135753.

You can email: office@pembrokestreet.co.uk.

For any out of hours emergencies that won't wait until the next working day, please call PCH on 0808 230 6500

## Youth Club Summer Activities

For nearly 40 years, volunteers have been providing opportunities for local young people to come together in a safe and welcoming environment. Over the years, Pembroke Street Youth Club has organised a huge range of activities, including kayaking, scuba diving, archery, football, residential breaks, crafting, drama, dancing and much more.

This summer, we're pleased to confirm that we have once again secured Fit and Fed funding from Plymouth City Council. This means FREE activities for families with a Fit and Fed code and subsidised activities for all other families, helping to ensure that cost is not a barrier to making new friends and having fun.

For details of activities taking place during August, or to book a place, please contact Mandi Leaves at the estate office on Mondays, Tuesdays and Fridays, call 607277 or WhatsApp 07393 135753.



June 2026

Pembroke  
estate management board

# Summer Newsletter

## Pembroke Community Garden

Thanks to a grant from Devon Community Foundation, plans to transform the garden opposite the estate office into a community growing space have taken a big step forward.



Work started earlier this year with the installation of timber planters. Children from the youth club planted seed potatoes and strawberries, and now, thanks to the funding award, the garden will be able to be expanded to include more planters, a wider variety of fruit and vegetables, and additional herbs and flowers.

Earlier this month, the EMB invited residents to help fill the planters, assemble the irrigation system and install a bee hotel. As you can see from the photos below, the garden is really starting to take shape. The aim is to hold regular sessions where residents can come together to look after the space and add to it over time. We're also looking at visiting other community gardens for ideas, inspiration and advice from experienced gardeners.

Spending time outdoors and looking after a shared space can be a great way to relax, get some gentle exercise and meet neighbours you might not otherwise get the chance to chat to.

If you're interested in getting involved, call into the office or send us a WhatsApp message on 07393 135753.

# New Defibrillator

PEMB recently purchased a replacement defibrillator after the previous unit had to be taken out of service due to difficulties obtaining replacement adult and child pads.

Although replacement pads had been ordered well in advance of their expiry date, there was no indication of when new stock would become available.

Rather than risk the equipment being unavailable in an emergency PEMB Board members decided to purchase a new unit.



The new defibrillator is now installed and ready for use. In an emergency, the cabinet code can be obtained from the estate office or from the ambulance service when calling 999.

# CAB Advice Sessions



We're pleased to confirm that CAB advice sessions are expected to resume early next month.

Due to staff shortages, the sessions were temporarily suspended, but the next session will take place on Friday 3 July from 10am - 2pm and then continuing monthly on Friday 7<sup>th</sup> August and Friday 4<sup>th</sup> September.

In the meantime, if you need advice or support, please contact the estate office and we can arrange a direct referral for someone to get in touch with you.

# Louie's Big Day Out!

Louie is back home safe and well after an unexpected adventure, which eventually ended when he decided to perch on Jimmy's hard hat while he was working on the Pembroke Street refurb for JEM Scaffolding.

Jimmy promptly took Louie to the safety of the Build X site office, where Craig took him under his wing (or was that the other way around?) and contacted the PEMB office to ask if we knew anyone who might have lost him.



We made some enquiries and later shared a post on Facebook, which was seen by Pembroke Street resident Leanne Piggott who remembered seeing an earlier post about a missing cockatiel. She was able to make contact with Duke Street resident Melanie Smith, who was delighted to be reunited with Louie later that day.

Louie made quite an impression with everyone who met him. As you can see from the photos, he is very friendly and certainly not camera shy!

Pictured on the right is Melanie collecting Louie from the site office with the Build X team: Marc, Craig and Sam.



# Caring for the Stairwell Flooring

BuildX have received a number of enquires from residents about how to care for the new stairwell flooring. Whilst PEMB will continue to clean the stairwells on a weekly basis, we always encourage residents to clean up any spillages when they occur, both for safety reasons and to avoid staining the flooring. Please see the best practice guidance below:

- **Use the two-mop system:** Use one bucket for the cleaning solution and a second bucket containing clean, warm water for rinsing. This helps prevent dirty water from leaving behind a dull soap residue.
- **Clean spillages promptly:** Wipe up any spills as soon as possible to help maintain the appearance and longevity of the flooring.
- **Use a damp mop only:** A lightly damp mop is sufficient for routine cleaning and maintenance.



## What to Avoid

- **Avoid over-wetting the floor:** Never flood or drench the surface. Excess water can seep into edges and joints, affecting the adhesive bond and potentially cause lifting or curling.
- **Avoid harsh equipment:** Do not use steam cleaners, steel wool, or abrasive scouring pads, as these can damage the flooring's protective wear layer.
- **Avoid harsh chemicals:** Please do not use bleach, ammonia, or high-pH industrial cleaning products, as these can cause permanent damage to the floor finish.



# Estate Refurbishment Update from Craig



Hi Everyone, I hope this update finds you well. Although the weather has been a little mixed recently, we've at least had some sunshine to enjoy—certainly better than when I sent my last update! So, how have we progressed since we last spoke?

It has been great continuing to meet so many of you during my introductions. I am currently meeting residents in Block 10, but if you see me around site and we haven't yet had a chance to speak, please feel free to stop me for a chat. I'm always happy to make time for residents.



Roof replacement in progress

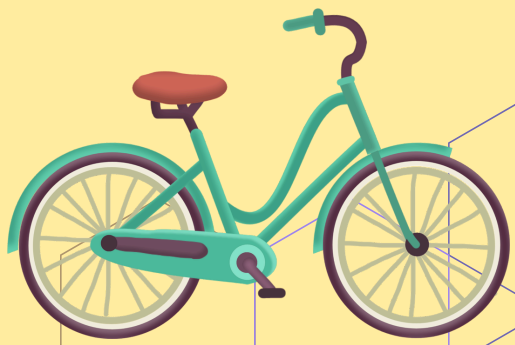
We are now nearing completion of the window installations on Block 8, and the feedback continues to be extremely positive. Shortly, our team will move on to Block 9. Please keep an eye out for a leaflet from our windows team regarding survey appointments if you have not yet had your survey completed.

Further to the letter issued by Plymouth Community Homes in March, we have now amended the scaffolding at Clowance Lane and Block 2. The existing roofs have been removed, and the installation of the new insulation system is now underway. The scaffolding amendments to Block 3 are also nearing completion, after which the roofing works and insulation installation will be repeated in the same way.

New anti-slip resin Garlan system flooring has now been installed within the walkways/stairwells at Clowance Lane pictured here. This has been a revised detail to the original specification of asphalt in order to minimise disruption for residents. Work to replace the stairwell flooring is also progressing well in Pembroke Street too, where we have reached Block 7.



From everyone at Buildx, thank you for your continued support, patience, and cooperation while these improvement works are carried out.



## Bike Storage

The EMB has been looking at ways to prevent items being left in communal stairwells. Bikes are left in some stairwells and we have a responsibility to arrange their removal.

With summer now here and the school holidays approaching, we have spoken to a number of residents about trialling the installation of a bike storage hoop. This would allow children's bikes to be stored outside for short periods without the same risk of theft.

If the trial proves popular, we will look at installing additional hoops elsewhere on the estate. Please get in touch if you'd like to see additional hoops installed.

The idea is simply to provide a safer short-term alternative to leaving bikes in communal stairwells. It is not intended that bikes should be stored outside permanently.



## Summer Community Fun Day

We'll be holding our annual Community Fun Day on Wednesday 19th August from midday until 3pm.

As always, there will be a wide range of free or subsidised activities, including free bicycle maintenance from Bikespace, football activities from Plymouth Argyle, face painting, a bouncy castle, circus skills and information and advice from local organisations. We're also pleased to welcome back Dolly Mixture who will be on hand to entertain the children.

The event is open to everyone. As usual, we'll be keeping our fingers crossed for good weather, although one year our luck is bound to run out and we may need to move things under cover if rain is forecast!



## Clowance Street Housing

The construction of the new homes on Clowance Street is progressing well. They are on track to be completed by the Autumn.

Just a reminder that at least three of the properties will be allocated to Pembroke Street residents looking to downsize to a one-bedroom home. Anyone interested in moving will need to be registered with Devon Home Choice.

In the event of there being more demand than available houses, Devon Home Choice registration dates will be taken into account when allocations are made.

As the homes near completion, we hope to arrange a site visit for interested residents.



## Spring Planting Event

Here are some photos from the planting session held in May when we were joined by year 4 pupils from Mount Wise Primary School and local residents. Thanks also to Devonport Help a Neighbour for the seed packs which the children were able to take home with them. And also to Coyde Construction who contributing funding towards the flowers and compost and helped out on the day.

